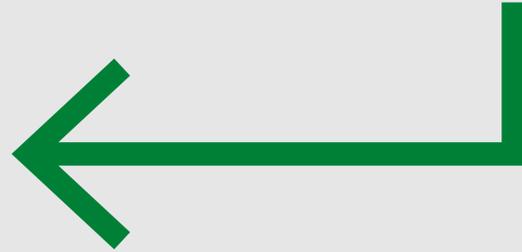


# Chautauqua team members on serving during COVID-19



With  
Jessica Harrison -  
Group Sales Manager



What is your position and how long  
have you been at Chautauqua?

I started at Chautauqua in July 2014 as a Hospitality Assistant working at the Lodging Office. Almost 6 years later, I am now the Group Sales Manager and lead the Group Sales Department to book private events that include meeting space, lodging or both. We host a variety of clients from corporate, non-profit, to a wide range of social events that include but are not limited to; weddings, private parties, Bar/Bat Mitzvah's and celebrations of life.



What is your favorite part  
about what you do?

I love building connections with all of my clients and helping guide them on how to achieve the BEST Chautauqua experience. Some clients have planned little to no off-site meetings before and they really look to you for support. Through the planning process, you can really learn about what people like and dislike. There are some clients of whom hold 3 – 4 programs a year with us and over the course of almost 6 years, I have been able to connect with those contacts more on a personal level.

What is the most  
common thing that your  
clients have on  
their “wish list?”

Hands down the most requested venue is the Grand Assembly as it's the most iconic venue in the Community House. This venue sparks so much emotion as people have a deep connection with this space whether it be from attending a wedding, public concert or a memorial to honor a loved one.





With all of the changes in the last month or two, how has that affected you and your clients?

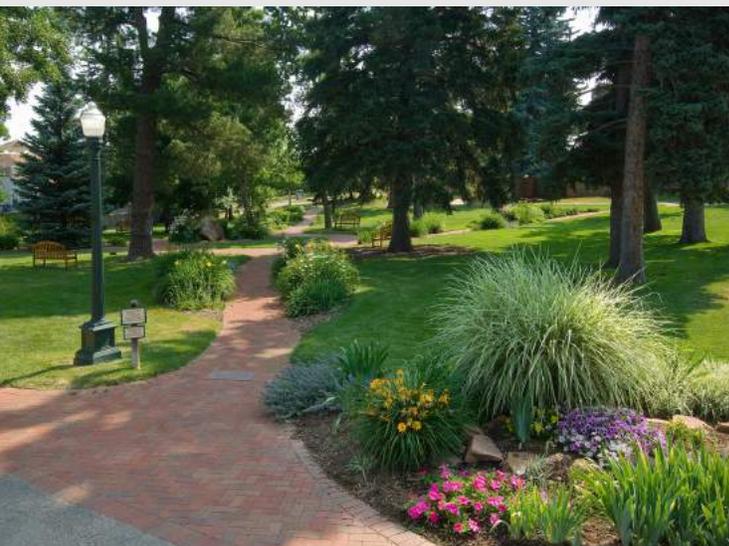
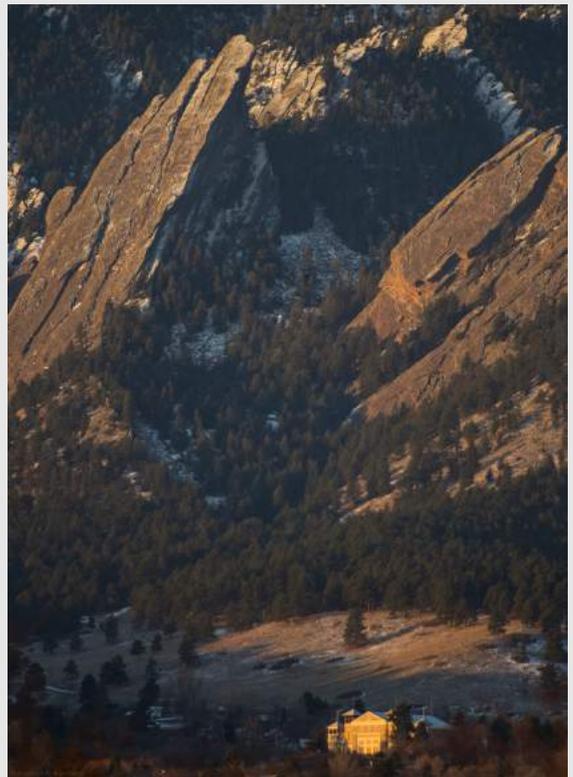
There is so much uncertainty in the world right now and this quarantine has likely created some added stressors for our clients (childcare, homeschooling, reduced incomes, etc.). We are all fighting our own battles so to speak so it's best to approach each of our groups with extra compassion during this challenging time. We will get through this together!

What is your dream act/band/group that you would love to see in the Auditorium?

I would love nothing more than to be front and center at a Chris Isaak concert.

Now that the Dining Hall is offering curbside pickup, are you looking forward to ordering a certain meal or dish?

The Dining Hall carries various wraps on their catering menu and the Southwest Wrap is one of my top favorites! Glad to see it on the to-go menu.



What is something you are excited to do at Chautauqua or in Boulder once restrictions are lifted?

One of my friends celebrated a birthday during the quarantine and I promised her we would go out for tacos & drinks. I always make good on my promises and she will get a proper birthday re-do.